NHS staff's rapid adoption of tech to help fast-track care

More and more NHS staff are embracing new technology to help them cope during the coronavirus outbreak. Pando Health, built by NHS doctors to allow clinicians to quickly and securely communicate with their colleagues via an app saw a 700% increase in daily downloads in March.

With over 1,000 healthcare workers signing up each day (roughly equivalent to that of an entire hospital), tools like Pando Health are ensuring clinicians have the tools they need to deal with the unprecedented level of demand.

With 75,000 clinical messages currently being shared on the app every day – among others like <u>Nye</u> or <u>Patchwork</u>, Pando is just one example of the brilliant tech that is providing a lifeline to NHS staff on the frontline of our COVID-19 response while revolutionising how hospitals will operate for years to come.

This connectivity is highly valuable in the fight against coronavirus as clinical teams in the UK work together to locate key equipment across the NHS network, share expertise between wards, and make decisions remotely if and when clinicians are required to self-isolate.

Pando Health replaces the cumbersome process of bleeps, switchboards, faxes

and pagers or the insecurities of WhatsApp, effectively and safely speeding up exchange of information. It's completely secure, so NHS staff and health professionals can share sensitive patient information safely.

"Innovation, ingenuity and sheer resilience are going to pull us through this crisis. And the NHS is brilliant at stepping up to all three. The speed at which individuals and teams have embraced technology such as Pando to cope with this unprecedented demand is incredibly encouraging and we're humbled to be playing a role in helping strengthen our clinical defences. Not only are we removing administrative burdens for those on the front line, but we're also enabling the remote communications needed to keep as many clinicians safe from exposure as possible."- Dr Barney Gilbert, NHS Doctor and co-CEO of Pando Health

The app is also being used to offer continuity to primary and community care.

"Thanks to Pando, we have been able to continue running a support network for our vulnerable patients with mental health difficulties, despite all now working remotely due to coronavirus. Through

the app we have been able to coordinate our workflow, discuss confidential information and avoid time lost ringing around for updates." – a Mental Health Occupational Therapist

Pando is now active in every UK hospital nationwide and the app is free to download on Apple and Android devices. For more information visit <u>hellopando.com</u>.

Article by MADDYNESS